



TRIM CASTLE
HOTEL

Guest Directory



Dear Guest,

I wish to extend a very warm welcome to Trim Castle Hotel. I am delighted to have you as our guest and thank you for choosing Trim Castle Hotel as your home away from home. Located at the Heart of The Boyne Valley, our Hotel offers stunning views of Trim Castle and is your perfect base for exploring the medieval & historic treasures of the Royal County and seat of the High Kings of Ireland, Co Meath. Discover medieval treasures, stroll through Trim Town, enjoy scenic walks, outdoor adventures & much more.

Below you will find a list of Hotel Amenities available to you during your stay. We are dedicated and committed to providing all our guests and patrons with the very best hospitality and service at all times. If you have any requests, feedback or we can make your stay more comfortable in any way, I encourage you to speak with a member of the team. We welcome and rely on our guest's feedback to help us with our goal to continuously improve on our guest experience.

Wishing You a Pleasant & Enjoyable Stay.

Warm Regards,

Darrell Penney
General Manager



Hotel Services

We hope you find the following A-Z information helpful. Please contact reception should you have any queries.

A.

Accommodation Services

Our accommodation service department will be pleased to assist you with requests for additional toiletries, towels or pillows.

Please contact the Reception desk.

B.

Babysitting Service

We have a list of tried and trusted babysitters, all of whom are Garda vetted. We do request 24 hours' notice to arrange this service. Please contact reception by dialling "0" for more information.

BoAnn Café & Bistro

Located on the ground floor, BoAnn offers a daily selection of teas, coffees & tasty homemade scones, sweet treats etc. Relaxed Café experience by day, BoAnn transforms into a stylish Bistro by night.

Breakfast & Lunch

Mon – Fri 8am – 4pm
Sat & Sun 9am – 4pm

Dinner

Fri / Sat 5pm – 9pm

The Bailey Bar & Brasserie

Our hotel Bar located on the ground floor offers a lively & bright environment with captivating views of Trim Castle. Open from 12 Noon daily, we serve delicious, seasonal Irish home cooking with flavours inspired by Asia and Europe.

Our famous Sunday Carvery is not to be missed.

Bar Food

Mon – Sat 12 Noon – 9pm (Last Orders)
Sunday 12 Noon – 4.30 (Carvery)
Sunday 4.30pm – 9pm (Last Orders)



Breakfast

Breakfast is served daily in The Bailey Bar located on the ground floor.

Mon – Fri **7am – 10.30am**
Sat & Sun **7.30am – 10.30am**

Our busiest times are from 9.30am onwards. To avoid a potential wait and for the most enjoyable experience we suggest you join us before 9am.

For Breakfast to your room, please complete the room service breakfast card and hang it outside your room before 3am.

If Breakfast is not included in your package, you can easily add this by calling reception by dialling "0".

C.

Check Out

Check out time is 12 Noon.

A 2pm Check Out can be facilitated. The cost of a late check out is €40. Please speak to reception on check in or dial "0" to make the necessary arrangements.

Café

Boann Café, located on the ground floor, is open Monday to Friday from 8am to 4pm, and weekends from 9am to 4pm. Start your day with indulgent favourites like the BoAnn Big Breakfast or fluffy pancakes, or go lighter with Eggs Florentine or a fresh croissant and rich coffee.

At lunch, enjoy hearty bites like the Grilled Chicken Ciabatta or BBQ Pulled Pork with skinny chips, or keep it light with our fresh salads and quiches.



D.

Disturbance & Non Smoking

To ensure the comfort and safety of all our guests, we enforce a strict disturbance and no-smoking policy. Designated smoking areas are clearly marked in external areas of the hotel. A strict no-smoking policy is enforced within Trim Castle Hotel. All rooms are fitted with Smoke detectors. Tampering with these devices is a criminal offence. Any breach of these policies will result in an immediate charge of €250 to your debit/credit card.

Do Not Disturb

Please hang your "Do Not Disturb" sign on the outside doorknob.

Dry Cleaning & Laundry Services

We are pleased to offer same day dry cleaning and laundry services from Monday to Saturday only. Sundays and Bank holidays are excluded.

Laundry bags and slips with a full price list can be found in the desk drawer. Complete the laundry slip fully and place it in the laundry bag, ensuring your name and room number is clearly printed on the slip. To arrange laundry bag collection dial '0', or alternatively you may drop it to the main reception.

Please note that same day service items need to be dropped to reception or collected before 9.30am and will be returned by 6.30pm. (Please do not leave outside bedroom).

E.

Emergency

Please contact hotel reception by dialling "0" on your phone in the event of an emergency.

Emergency Lighting

In the event of a power failure, emergency lighting will come on throughout the building. Candles or naked flames are not permitted in the bedroom at any time.

F.

Fire

Please familiarise yourself with the fire evacuation instructions, and directions to your nearest emergency exit, this is displayed on the back of your entry door.

In the event of the fire alarm being activated please leave the building via the nearest escape route and make your way to the designated Fire Assembly Points;



First Aid

Several members of our team are trained and accredited in delivering First Aid. For First Aid assistance please contact reception by dialling "0".

Our AED is located on Finnegans way, if required please ask any member of the team for retrieval.

G.

Gift Vouchers

Gift vouchers for The Trim Castle Hotel are available for purchase at the hotel reception desk.

Guest Linen & Toiletries

During your stay with us, if you require any additional towels, pillows, toiletries etc. please contact reception by dialling "0".

Gym

Our guests have complimentary access to the gym at Aura Leisure, located a 3 minute drive from the hotel.

H.

Heating

Bedroom heating is controlled by our building management system, for assistance with heating please contact the hotel reception.

If you require assistance please contact reception by dialling "0".

Hydration Stations

At Trim Castle Hotel, we value reducing plastic pollution and environmental waste. In place of bottled water, we have 2 Hydration stations located on both the 2nd and 3rd floors.

Please use the water bottle in your room to ensure you keep hydrated and refreshed at all times.



I.

Internet/Wi-Fi

Complimentary wireless internet access is available throughout the hotel. Our network name is "Trim Castle Hotel Guest", the password is TrimCastle2023

K.

Key Cards

Your key card is electronically encoded and for your security the room number is not indicated on the card. Should you lose your card, please inform a member of the hotel reception team immediately. A new card will be issued for you, photographic identification may be requested for issuing a duplicate key card, and once a new key is created the original will be automatically cancelled. On the day of your departure your key will automatically expire at 12.00noon. If you wish to access your room after this time please contact the hotel reception.

Kilkenny Design Shop

Located on the ground floor, visit our shop to purchase gifts and mementoes during your stay. As a valued guest of Trim Castle Hotel, you can avail of a 10% discount.

L.

Lost Property

Any lost property found in the hotel is placed in storage. The hotel is not liable for any lost property, but will assist in retrieving property where possible. Please contact our hotel reception and you will be transferred to lost and found.

Local Amenities

Located in the town of Trim are various shops and services, which are approximately 2 minute walk from the hotel. Please contact reception for directions.

Local Transport

Bus

There are two bus stops within walking distance from the hotel. One opposite the Castle (Drogheda to Mullingar route) and on the Boyne Bridge (Athboy to Dublin) A full list of bus times are available from reception.



M.

Manager on Duty

For assistance with any guest queries, advice or information, please contact reception by dialling "0" who will transfer you to the Manager on Duty 24hrs a day.

P.

Parking

Parking for all Guests and Patrons of Trim Castle Hotel is complimentary until 2pm the day of departure. Please ensure you register your car upon arrival at the hotel. You can do this at reception or in any of our Food and Beverage outlets.

R.

Room Service

Room service is available from 12 Noon daily until 9pm.

There are limited options outside of these times.

A tray charge of €10 is applies.

To find our more about the menu or place order, please dial "0"

Rooftop Garden Terrace

Experience panoramic views of the stunning Trim Castle & The River Boyne by visiting our roof top garden located on the 3rd floor.



S.

Safe

A safe, and instruction on its use, is available in every guest room. The hotel will not accept responsibility for loss or damage to belongings left in the guest rooms. If you require any assistance operating your safe, please contact the hotel reception.

Security

The hotel staff are available to assist you 24 hours a day. We also have certified First Aid Responders on our Security and Our Duty Managers are certified First Aid responders and are available at all times.. For your own protection

We recommend that you lock your door, use the dead bolt and spy hole before allowing admittance to your room.

T.

Telephone

Dial '0' for Reception. For room to room dialling, please dial the room number you require, for an outside line dial '9'.

Television

Please consult the guide displayed in the bedroom.

Taxi Services

Please contact reception by dialling "0" if you would like to arrange a taxi.



Emergency Services Personal Safety & Floor Plans

The Emergency Plan

The Trim Castle Hotel is equipped with a modern, efficient fire emergency and suppression system, which includes sprinklers and smoke detectors in every room and in all of the hallways.

Please familiarise yourself with fire exits on your floor; there are several located on each floor.

In the event of an emergency, please break the glass alarm nearest to you and leave the area. In the event that there is an evacuation of the hotel, please make your way to the designated Fire Assembly Point

Fire Rules

If you discover a fire, raise the alarm by breaking a break glass unit. There are numerous break glass points on each floor.

If you hear a fire alarm, leave your room immediately closing the door behind you and proceed immediately to the nearest Fire Assembly Point, using the nearest available exit.

DO NOT use the lift as a means of escape.

DO NOT shout or run as this tends to cause panic and confusion, remember to stay calm.

Floor Plans

Floor plans are located on the inside of your guest room door. Please take a moment to familiarise yourself with the location of the nearest emergency exit.



Food & Beverage

Jules Restaurant

BREAKFAST

Visit our generous breakfast buffet with a wide range of delectable items to tempt your palate.

The dress code is casual day time wear, (night wear and bathrobes are not permitted). Appropriate footwear is required at all times. Children are to be accompanied by a parent/adult at all times.

Open for Breakfast:

Monday – Friday 7.00am until 10.30am
Saturday, Sunday and Bank Holidays 7.30am until 10.30am

Open for Lunch

Sunday 12.30pm to 3.30pm

Open for Afternoon Tea

Sunday 1.00pm to 4.00pm

Boann Café & Bistro

BREAKFAST & LUNCH

Open for Breakfast:

Monday – Friday 8.00am until 11.30am
Saturday, Sunday and Bank Holidays 9am until 11.30am

Open for Lunch:

Monday – Sunday and Bank Holidays 11.30am until 4pm

Open for Dinner:

Friday & Saturday 5.00pm to 9.00pm

The Bailey Brasserie

The Bailey Brasserie offers a traditional atmosphere for a relaxed and informal an evening meal with food served daily.

Open for Bar Menu

Monday to Saturday 12.00pm to 9.00pm
Sunday 4.30pm to 9.00pm

Open for Carvery

Sunday 12.30pm to 4.30pm

Open for Afternoon Tea

Monday to Saturday 1.00pm to 4.00pm

Room Service

For those who prefer the privacy of dining in their room, we offer an extensive room service menu. Please dial '0' on your phone after you have chosen from the wide selection of delicious items.

Room service is available for Breakfast, Lunch and Dinner.

All prices are inclusive of V.A.T. Gratuities are at your discretion. For every delivery there is a €10.00 Room Service delivery charge per person.



Our Location

We are centrally located just outside Dublin, connected to the Irish Motorway network, ensuring easy access from all parts of Ireland.



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